


Instructions to Request a Refund or Transfer in EZpay

1. Log in to EZpay using the **Parent** tab on the Solon Schools website or at <https://www.spsezpay.com/SolonCity/login.aspx>.

Solon Schools


 Get Help



It's EZ... Just sign up, and get started!

[create an account](#) 

Existing SPS EZpay users
login here

 Secured connection


Please sign in:

Your email

Your password

Remember me

[Forgot password?](#)

 **Secured by Thawte**
click to verify

SPS EZpay links: [About Us](#) | [Contact Us](#) | [Privacy Policy](#) | [Terms of Use](#)

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2. Click on **Contact Us**, available on any page throughout the website. Then click on **Request Refund/Transfer**.

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[Dashboard](#) [My Account](#) [Get Help](#) [Log Out](#)

 **Contact SPS EZpay**

Call 1-866-MYEZPAY (1-866-693-9729) Take Option 1 for Parent Assistance. Or Click the Get Help Link at the top of the page to send an email to our help desk.

[Request Refund/Transfer](#) 

SPS EZpay links: [About Us](#) | [Contact Us](#) | [Privacy Policy](#) | [Terms of Use](#)

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3. Complete all fields on the form provided and click **Send**. Someone will contact you shortly to confirm your request has been successfully completed.

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Request a Refund or Transfer

EZpay does not have access to any funds, as all money is directly sent to your school district. We will forward a copy of this completed form to your school district, who will handle this request. If you have any questions please contact your district regarding their refund and transfer policies.

Parent/Contact Name	<input type="text"/>
Email address	<input type="text"/>
Contact Phone Number	<input type="text"/>
I am requesting a	<input type="text" value="Transfer Refund"/>
Address where refund should be sent	<input type="text"/>
Student's Name	<input type="text"/>
Student's ID	<input type="text"/>
Dollar amount to Transfer/Refund	<input type="text"/>
Reason for Refund	<input type="text"/>

If Transfer, please give complete information on who you wish us to transfer the funds to. Include student(s) names, Id's if known, and amounts if your are splitting this up between multiple children.

Any additional Comments